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## What are Slixia's security procedures regarding Age verification handling?

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We are strongly committed to protecting your information and have taken extraordinary measures to ensure this.

### **The details of how we protect your identification photos:**

When you upload files using our secure [age verification](#) page, they are immediately encrypted and the original files wiped. The encrypted files are then immediately moved off our web servers to a secure storage system and the local encrypted copy is wiped from its temporary location. This all happens in the time between you select a file, and getting the "upload complete" message (seconds).

Our web servers only have access to send files to our secure storage, and cannot retrieve them later. They also do not have access to the decryption keys, which are stored offline, meaning even if they were able to retrieve the files, they would be unable to decode them.

Only trusted Slixia staff members have access to decrypt the files you upload here. Their accesses are logged, and any local copies of your files that were used are deleted as soon as verification is complete.

Age verification documents must be issued by one of the following countries: Australia, Austria, Belgium, Canada, Denmark, Finland, France, Germany, Greece, Hong Kong, Iceland, Ireland, Italy, Japan, Netherlands, New Zealand, Norway, Portugal, South Africa, Spain, Sweden, Switzerland, UK, or USA

IDs from other countries cannot be accepted at this time and will not be approved for an account.