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## Hours of Operation

Kirsty - 2020-11-05 - [Customer Service](#)

Our customer service department is open Monday to Friday, 9 am to 6 pm EST and on Saturday from 9 am to Noon. Customer service is closed on Sundays.

**The quickest way** to find an answer is to [visit our Self-Help Center](#) and enter your question or topic in the search bar.

### Email:

[help@slixia.com](mailto:help@slixia.com)

You can always email us at [help@slixia.com](mailto:help@slixia.com) and we'll respond within 24 hours (usually within an hour or two during North American business hours).