



## How do I change my password?

Kirsty - 2020-07-29 - Account

Your password can be changed two ways.

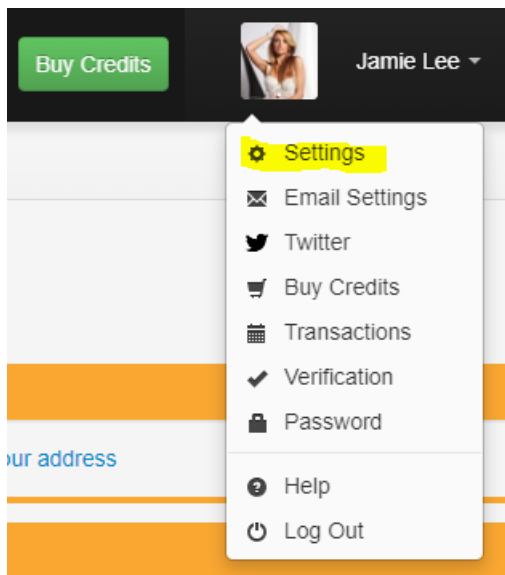
1. If you cannot remember your password, you can request a reset on the log in page here <https://e.slixia.com/login>

A screenshot of the Slixia login page. The page has a light gray background. At the top center, the word "Login" is written in a large, bold, black font. Below it, there is a white rectangular box containing the login form. Inside the box, there are two input fields: the first is labeled "EMAIL OR SLIXA ID" and contains the placeholder text "Email address or username"; the second is labeled "PASSWORD" and contains a series of dots. To the right of each input field is a small icon of a speech bubble with a lock symbol. Below the input fields, there is a blue button with the text "Log In". At the bottom of the box, there are two links: "Forgot your password?" (highlighted in yellow) and "Need an account?" (in blue).

2. If you are able to sign in to your account, you can change your password from your settings page here:

<https://e.slixia.com/account/password>

You can also access this page by hovering over your stage name at the upper right of your dashboard and selecting the "settings" option.



Then click the "Password" option and follow the directions on the screen.

A screenshot of the 'Reset Password' form. The form has a sidebar on the left with a list of settings: Settings, Email Settings, Twitter, Transactions, Verification, Help, Password (highlighted in blue), Export Data, Profile Visibility, and Delete Account. The main content area is titled 'Reset Password' and contains three input fields: 'OLD PASSWORD', 'NEW PASSWORD', and 'CONFIRM PASSWORD'. The 'NEW PASSWORD' field is filled with dots. A 'Change Password' button is located at the bottom of the form.