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Hours of Operation

Kirsty - 2020-11-05 - Customer Service

Our customer service department is open Monday to Friday, 9 am to 6 pm EST and on Saturday from 9 am to Noon. Customer service is closed on Sundays.

The quickest way to find an answer is to [visit our Self-Help Center](#) and enter your question or topic in the search bar.

Email:

help@slixia.com

You can always email us at help@slixia.com and we'll respond within 24 hours (usually within an hour or two during North American business hours).